



Lakes Region Retina, P.C. • 13800 Bluestem Court • Baxter, MN 56425
Main Number: (218) 297-5344 Fax Number: (218) 297-5363

Referrals & Insurance

At Lakes Region Retina (LRR), we want you to receive all of the benefits available under your health insurance plan. Because insurance rules can vary widely, it's important to understand the referral and authorization requirements that may apply to your visit.

Referrals and Authorizations

Many insurance plans require a referral from your primary care physician before you can see a specialist. If your plan requires a referral, it is your responsibility to obtain that authorization prior to your appointment. If a referral or preauthorization is not obtained, your insurance plan may deny payment, and you may be personally responsible for the cost of services.

If you are unsure whether your plan requires a referral or preauthorization, please contact your insurance company's customer service department (the phone number is usually listed on the back of your insurance card) or check with your primary care provider's office.

Our Staff Can Help

If you need assistance or have questions about your coverage, please contact our staff at (218) 297-5344. We will do our best to help you navigate your plan's requirements and ensure your care proceeds without unnecessary delay.

Medicare and Insurance Cards

Lakes Region Retina participates with Medicare and many private insurance plans. Please bring your current insurance cards to every visit so that we have accurate information for claim submission. If your insurance coverage or demographic information changes, please notify us as soon as possible to avoid delays in processing your claim.

Co-Payments and Patient Balances

Many plans require a co-payment at the time of your visit. We are required by your insurance plan to collect this payment when services are provided. After your plan processes your claim, we will send you a statement for any remaining balance that is your responsibility.

Patients Without Insurance

If you do not have medical insurance, payment for your consultation is due at the time of service. Payment arrangements for office procedures should be made in advance. Our staff will work with you to establish a reasonable payment plan so that care is not delayed.

Accepted Payment Methods

For your convenience, we accept Visa, MasterCard, and Discover, as well as personal checks and cash.

We appreciate your cooperation and understanding. Clear communication about insurance and billing allows us to focus on what matters most — providing you with excellent care for your vision.